



Service or Refer? - Case Cards

Chapter: Skin Anatomy & Common Disorders - Print and cut. One card per group. Decide: Service safely, or Stop and Refer?

<p>CARD 1</p> <p>A client has normal dry skin with some flaking on the cheeks, no redness or open areas.</p>	<p>CARD 2</p> <p>A client has an open, oozing sore in the area you would be working on.</p>
<p>CARD 3</p> <p>A client has a cold sore on the lip and wants a service in that area.</p>	<p>CARD 4</p> <p>A client has mild oiliness in the T-zone and no other issues.</p>
<p>CARD 5</p> <p>A client has a red, swollen, warm patch of skin that looks infected.</p>	<p>CARD 6</p> <p>A client mentions a rash that is spreading and itchy on the service area.</p>



Service or Refer? - Case Cards - Instructor Answer Key

Keep this page; do not hand out with the cards.

Card 1 answer: SERVICE with care - normal dryness; adjust products and proceed gently.

Card 2 answer: REFER - open or oozing skin is a contraindication; stop and refer to a physician.

Card 3 answer: REFER - a cold sore is contagious; do not service that area; reschedule.

Card 4 answer: SERVICE - mild oiliness is normal; proceed and recommend appropriate care.

Card 5 answer: REFER - signs of infection; do not service; refer to a physician.

Card 6 answer: REFER - a spreading rash may be contagious; do not service; refer to a physician.